



Public Service Commission

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Three Empire State Plaza, Albany, NY 12223-1350
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August 31, 2016

Mr. Jeremy J. Euto
National Grid
300 Erie Blvd. West
Syracuse, NY 13202

Re: Case 12-M-0476 - Proceeding on Motion of the Commission to Assess Certain Aspects of the Residential and Small Non-Residential Retail Energy Markets in New York State.

Case 98-M-1343 - In the Matter of Retail Access Business Rules.

Case 06-M-0647 - In the Matter of Energy Service Company Price Reporting Requirements.

Case 98-M-0667 - In the Matter of Electronic Data Interchange.

Dear Mr. Euto:

I received your letter dated August 19, 2016, on behalf of The Brooklyn Union Gas Company d/b/a National Grid NY (KEDNY), KeySpan Gas East Corporation d/b/a National Grid (KEDLI), and Niagara Mohawk Corporation d/b/a National Grid ("NMPC" and collectively with KEDNY and KEDLI, "National Grid" or "Company"). In that letter, you requested an extension of time to comply with Ordering Clause 1 of the *Order Regarding the Provision of Service to Low-Income Customers by Energy Service Companies*, issued and effective July 15, 2016 (Order) by the New York State Public Service Commission (Commission) in the above-referenced proceedings.

Clause 1 of the Order directs electric and gas distribution utilities with tariffed provisions for retail access to place a block on all assistance program participant (APP) accounts, preventing those accounts from being enrolled with an energy service company (ESCO), within 60 days of the effective date of the Order.

You request an extension of 90 days, until December 12, 2016, and state that the additional time is needed to develop new electronic data interchange and billing system functionality to automatically block APP enrollments with ESCOs. You further explain that

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those changes would require modifications of two billing systems and testing prior to implementation. However, you indicate that the Company would implement a manual process to void ESCO enrollments of APP customers in the interim to provide the same protection for those customers as the automated process.

This is to advise that I am granting an extension of an additional 90 days, until December 12, 2016, for the Company to comply with Clause 1 of the Order, to promote the fair, orderly and efficient conduct of this case.

This ruling will be posted on the Department's website.

Sincerely,

A handwritten signature in blue ink that reads "Kathleen H. Burgess". The signature is written in a cursive style.

Kathleen H. Burgess
Secretary